

Delhi Transport Corporation awards Tata Motors with an extension of annual maintenance contract for its buses

Key highlights:

- *Tata Motors provides a comprehensive annual maintenance contract for 2682 buses (838AC+1844 NAC)*
- *Have maintained the DTC buses for over 10 years for 7,50,000 Kms.*
- *Have been awarded an extension for its 1000 buses for another 1,20,000 Kms*

New Delhi, 17 July 2019: Acknowledging the arduous maintenance of buses for over 10 years, while serving the Public transportation, the Delhi Transport Corporation has awarded an extension to Tata Motors for comprehensive annual maintenance of its 1000 CNG buses. Earlier, between 2007 - 2009, Delhi Transport Corporation had bought and inducted these Tata Motors buses and agreed on a contract of comprehensive annual maintenance of up to 7,50,000 Kms, which was focused on the uptime of busses to serve the city of Delhi. DTC has extended the contract for another 1,20,000 Kms for the 1000 buses for which the contract was about to expire.

Commenting on this announcement, **Mr. R. Ramakrishnan, Global Head Customer Care, CVBU, Tata Motors Limited, said,** *“We at Tata Motors always provide consistent quality service, backed by new technologies, to ensure our customers have a pleasant after sales experience. The extension of contract is a testimony of our efforts, backed by enhanced tailored-made services, providing DTC customers with a unique experience. We intend to cement our long-lasting relationship with Delhi Transport Corporation in ensuring safe and reliable transport service to the citizens of Delhi who use DTC buses on regular basis.”*

Sampoorna Seva provided by Tata Motors is a complete maintenance solution for commercial vehicles. It is an annual agreement, which helps customers enhance day-to-day operations and ensure long-term performance. This package includes routine maintenance, oil & filters change, hub greasing & all type of aftersales solutions to help increase the longevity and uptime of the vehicles.

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About Tata Motors:

Tata Motors Limited (BSE: [TATAMOTORS](#)), a USD 45 billion organisation, is a leading global automobile manufacturer of cars, utility vehicles, buses, trucks and defence vehicles. Part of the USD 100 billion Tata group, Tata Motors is India's largest and the only OEM offering extensive range of integrated, smart and e-mobility solutions. Tata Motors has operations in the UK, South Korea, Thailand, South Africa, and Indonesia through a strong global network of 109 subsidiary and associate companies, including Jaguar Land Rover in the UK and Tata Daewoo in South Korea.

With a focus on engineering and tech enabled automotive solutions catering to the future of mobility, Tata Motors is India's market leader in commercial vehicles and amongst the top four in the passenger vehicles market. With 'Connecting Aspirations' at the core of its brand promise, the company's innovation efforts are focused to develop pioneering technologies that are sustainable as well as suited to evolving aspirations of the market and the customers. Tata Motors strives to bring new products that fire the imagination of GenNext customers, fueled by state of the art design and R&D centers located in India, the UK, Italy and Korea. Internationally, Tata

for immediate use

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commercial and passenger vehicles are marketed in countries, spread across Europe, Africa, the Middle East, South Asia, South East Asia, South America, Australia, CIS, and Russia.

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